

CONTRACTOR CAPABILITY & COMPLIANCE

Keeping buildings working.

Keeping people informed.

Commercial property maintenance for housing, care,
education and managed buildings.

SINCE

2013

LIABILITY

£10m EL

RECOGNITION

Housing 21

CONCISE DUE-DILIGENCE PACK | ISSUE 02

Controlled issue: 11 September 2026

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intersmooth.co.uk



THE BUYER OUTCOME

Fewer hand-offs. Faster decisions. Clearer reporting.

Leaks, heating failures and repair backlogs create damage, complaints and management time. Intersmooth assesses the issue, makes it safe and progresses the repair through one controlled route.

Plumbing & water

Leaks, valves, sanitaryware and pipework faults.

PROTECT THE BUILDING

Gas & heating

Heating faults, servicing, controls and remedials.

RESTORE ESSENTIAL SERVICES

Drainage

Blockages, jetting, CCTV investigation and repairs.

REDUCE REPEAT DISRUPTION

Planned maintenance

Inspection, servicing and prioritised remedials.

PREVENT AVOIDABLE FAILURES

Voids & refurbishment

Kitchens, bathrooms, flooring and decoration.

RETURN PROPERTY TO USE

Multi-trade support

Electrical, HVAC, roofing and associated trades.

ONE MANAGED INSTRUCTION

SECTORS SUPPORTED

HOUSING ASSOCIATIONS

CARE HOMES

SCHOOLS & ACADEMIES

MANAGING AGENTS

COMMERCIAL PROPERTY

MAIN CONTRACTORS

LEGAL NAME

Intersmooth Developments Limited

COMPANY NUMBER

08367182

REGISTERED OFFICE

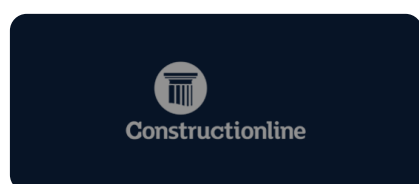
94 Edgehill Road, BR7 6LB

Specialist activity is accepted only where competence, insurance, access and project-specific controls are suitable.

DUE DILIGENCE AT A GLANCE

Current proof without the certificate dump.

A buyer can complete the first assessment from the information below. Full issuer certificates and the insurance schedule are supplied during onboarding.



CREDENTIAL	REFERENCE	CURRENT EVIDENCE
Gas Safe Register	575825	Valid to 2 Nov 2026
SafeContractor Approved	E01926	Valid to 29 Jan 2027
Constructionline Gold	00429340	Issued 5 Mar 2026 - live check
Housing 21 recognition	2025	Contractor of the Year

Zurich Contractor Combined Insurance

POLICY NUMBER

ZIBI4836130XB

POLICY PERIOD

22 Jan 2026 - 21 Jan 2027

INSURED BUSINESS

Plumbing, heating,
ventilation contractor and
builder

PUBLIC LIABILITY

£5m

PRODUCTS LIABILITY

£5m

POLLUTION

£5m

EMPLOYERS LIABILITY

£10m

Scope is checked against policy terms, endorsements, operative competence, access method and site conditions.

Full certificates remain controlled documents. Their live status is rechecked before appointment.

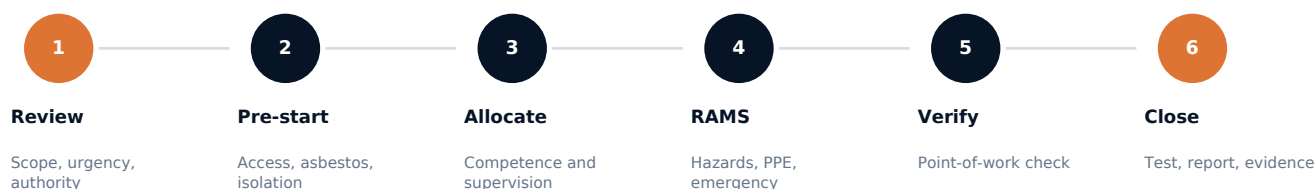
GOVERNANCE

Enough information to assess the risk.

The full signed policies remain available. This page summarises what they control and how those requirements reach the live job.

Health & Safety	Responsibility, competence, risk assessment, COSHH, equipment, incidents and emergency arrangements.	REVIEW 1 JAN 2027
Environmental	Waste, spills, material use, nuisance and local environmental effects.	REVIEW 1 JAN 2027
Quality	Clear instruction, inspection, records, corrective action and continual improvement.	ANNUAL REVIEW
Modern Slavery	Ethical employment, supply-chain checks, reporting and review.	REVIEW 1 JAN 2027
Anti-Corruption	Bribery prohibition, gifts controls, reporting and management review.	ANNUAL REVIEW

HOW A LIVE JOB IS CONTROLLED



Competence and stop-work control

Training, trade qualifications and specialist insurance are matched to the proposed task. Work stops if the scope, access, isolation, competence or protection is not adequate.

Recorded safety performance, 2023-2025: 0 accidents | 0 near misses | 0 RIDDOR reportable incidents.

OCCUPIED BUILDINGS

Experience where communication matters as much as the repair.

Intersmooth supports environments where poor communication increases disruption, complaints and operational risk.

Housing 21

Reactive and responsive works over more than two years.

HOUSING

Rockdale Housing Association

Plumbing, fault diagnosis and general maintenance over more than two years.

SUPPORTED HOUSING

Bird College

Reactive plumbing records and site-specific RAMS held.

EDUCATION

Commercial delivery partners

Maintenance, drainage, roofing, mechanical and refurbishment records.

LIVE PROJECTS



INDEPENDENT RECOGNITION

Housing 21 Contractor of the Year 2025

Housing 21 Procurement has described Intersmooth as one of its outstanding contractors and confirmed continued support.

AVAILABLE DURING ONBOARDING

- Issuer certificates and insurance schedule
- Signed company policies
- Competency and training evidence
- Project-specific RAMS
- Relevant client references and work examples

Send the building address and proposed scope.

info@intersmooth.co.uk | 0203 633 3558 | intersmooth.co.uk